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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2009 - 82575**Date:** 10/22/2009**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:** **Brittney****Hess****Account Name:** Brittney Hess**Home:** (000) 000-0000**Street:** n/a**Work:****City:** n/a**CBR:****State:** AZ **Zip:** 00000**is:****Utility Company:** **Johnson Utilities L.L.C. d/b/a Johnson Utilities Company****Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

OPINION THROUGH CHAIRMAN MAYES

Arizona Corporation Commission

DOCKETED

OCT 22 2009

From: Brittney Hess [REDACTED]
Sent: Tuesday, October 20, 2009 8:48 AM
To: Mayes-WebEmail
Subject: johnson utility increase

DOCKETED BY	
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I am a homeowner in Pecan Creek, and as you know most of us our unhappy with Johnson Utilities. They are planning to raise prices by 20 percent I strongly am opposed to this. So many people are struggling already this will only cause more unhappy homeowners, and possibly more people to just up and leave-causing more downfall to our community. Also the smell from the plant is awful-they need to do something to clean it up. This is definitely a factor that will keep people from wanting to live or buy within our community. Please fight for us.

Thank You,

Pecan Creek Homeowner-Brittney Hess
*End of Complaint***Utilities' Response:****Investigator's Comments and Disposition:**AZ CORP COMMISSION
DOCKET CONTROL

2009 OCT 22 P 4: 05

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Thursday, October 22, 2009 11:44 AM
Subject: Johnson Utilities

Dear Ms. Hess,

I am responding to an email sent to Chairman Kristin Mayes of the Arizona Corporation Commission regarding your opinion on the pending rate case for Johnson Utilities and the problem with odors. I will be docketing your opinion so all the Commissioners will be made aware of your concerns. I have also contacted the utility and confirmed they are meeting Arizona Department of Environmental Quality and Pinal County standards regarding odor issues.

If I can be of further assistance please contact me at [REDACTED]

Regards,

Bradley Morton
Public Utilities Consumer Analyst II
End of Comments

Date Completed: 10/22/2009

Opinion No. 2009 - 82575

[REDACTED]